



**Paw Paw's Pets**  
**3124 Broad Avenue**  
**Memphis, TN 38112**  
**901-286-5488**

**New Member Application**

**Parent / Pet Owner Information**

Name(s): \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell: \_\_\_\_\_

Email: \_\_\_\_\_

How did you hear about us: \_\_\_\_\_

**Dog #1:** Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Color: \_\_\_\_\_ Gender: \_\_\_\_\_ Weight: \_\_\_\_\_

DOB or Year: \_\_\_\_\_ Spayed: Y / N Neutered: Y / N

(If not spayed or neutered, owner assumes risk)

I am aware that my dog is not spayed/neutered, and I understand and accept all / any risks while using PPP's daycare and/or boarding services. \_\_\_\_\_

List anyone other than yourself authorized for pick up: \_\_\_\_\_

Has your dog been in a daycare / boarding environment? Y / N

Has your dog bitten another dog or person? Y / N

If yes, please describe the situation: \_\_\_\_\_

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Please describe his/her temperament (excited, playful, shy, dominant, etc.); include how he/she gets along with other dogs, if he or she tends to guard toys, food, or water, if he/she digs or jumps, etc.

**Dog #2:** Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Color: \_\_\_\_\_ Gender: \_\_\_\_\_ Weight: \_\_\_\_\_

DOB or Year: \_\_\_\_\_ Spayed: Y / N Neutered: Y / N (If not spayed or neutered, owner assumes risk)

I am aware that my dog is not spayed/neutered, and I understand and accept all / any risks while using PPP's daycare and/or boarding services. \_\_\_\_\_

List anyone other than yourself authorized for pick up: \_\_\_\_\_

Has your dog been in a daycare / boarding environment? Y / N

Has your dog bitten another dog or person? Y / N

If yes, please describe the situation: \_\_\_\_\_

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Please describe his/her temperament (excited, playful, shy, dominant, etc.); include how he/she gets along with other dogs, if he or she tends to guard toys, food, or water, if he/she digs or jumps, etc.

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**Dog #3:** Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Color: \_\_\_\_\_ Gender: \_\_\_\_\_ Weight: \_\_\_\_\_  
DOB or Year: \_\_\_\_\_ Spayed: Y / N Neutered: Y / N (If not spayed or neutered, owner assumes risk)

I am aware that my dog is not spayed/neutered, and I understand and accept all / any risks while using PPP's daycare and/or boarding services. \_\_\_\_\_

List anyone other than yourself authorized for pick up: \_\_\_\_\_

Has your dog been in a daycare / boarding environment? Y / N

Has your dog bitten another dog or person? Y / N

If yes, please describe the situation: \_\_\_\_\_

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Please describe his/her temperament (excited, playful, shy, dominant, etc.); include how he/she gets along with other dogs, if he or she tends to guard toys, food, or water, if he/she digs or jumps, etc.

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Evaluation is free provided a Daycare Pass is purchased and/or Boarding is scheduled based on the passing of the temperament test. Otherwise, an evaluation is \$25 if a Pass is not purchased and/or Boarding is not scheduled.

All Daycare Passes expire within 3 months of purchase. Paw Paw's Pets has a No Refund policy. All sales are final.

Boarding Dates: Anytime booked on the schedule for daycare and/or boarding

Although injuries are rare, there is an inherent risk to daycare. I acknowledge that I will be responsible for any veterinary bills that may occur. Also, I acknowledge that I am solely responsible for my dog and do not hold Paw Paw's Pets accountable if my dog is unaltered , or not spayed or neutered

\_\_\_\_\_ (Initials)

## Health and Temperament Certification

I, \_\_\_\_\_, hereby certify that my pet(s)  
\_\_\_\_\_ is/are in good health and has/have not had any  
communicable diseases in the last 60 days. I further certify that my pet has not  
harmed or shown aggressive or threatening behavior towards any person or other  
pet.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

## Emergency Contact

Name: \_\_\_\_\_ Number: \_\_\_\_\_

## Veterinarian Information

Clinic Name: \_\_\_\_\_ Number: \_\_\_\_\_  
Doctor: \_\_\_\_\_

## Overall Health

1. Has your dog(s) had any communicable diseases or conditions in the past 60-90 days? \_\_\_\_\_
2. Please list any disabilities, allergies, or restrictions of which we need to be aware: \_\_\_\_\_
3. Is your dog currently on any medications including shots? Y / N  
If so, please list: \_\_\_\_\_
4. Please list flea/tick and heartworm preventatives you are using:  
\_\_\_\_\_

5. There is a fee of \$2.50 per day to administer medication, by mouth, to animals. Injections are \$5.00 per administration based on daily requirements.

**ALL VACCINATIONS MUST BE KEPT CURRENT & A COPY SUBMITTED TO US SO WE MAY KEEP YOUR PET'S FILES UP-TO-DATE.  
BORDETELLA SHOTS MUST BE UPDATED EVERY 6 MONTHS (NO EXCEPTIONS)**

## Medical Emergency

I understand that in the event of a medical emergency, Paw Paw's Pets will attempt to contact me and my emergency contact(s) as listed on the member application; however, if no one listed can be reached, Paw Paw's Pets, at its sole discretion, will obtain medical treatment at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receive(s) as a result of a medical emergency while at Paw Paw's Pets.

\_\_\_\_\_  
Initials

I authorize Paw Paw's Pets to do the following as indicated by my initials. **Choose only one of the following:**

\_\_\_\_\_  
A) Do ANYTHING needed for my pet's health as deemed necessary by the examining veterinarian, REGARDLESS of cost.

\_\_\_\_\_  
B) Do anything needed for my pet's health as deemed necessary by the examining veterinarian, but with a cost not to exceed \$ \_\_\_\_\_.

\_\_\_\_\_  
C) Please keep my pet as comfortable as possible, but do not give any extra care until I am contacted.

## Paw Paw's Pets Member Agreements

This agreement is made between Paw Paw's Pets (hereinafter called "PPP") and the pet owner, whose signature appears below (the "Owner"), which both parties agree to follow:

### Payment for Services:

1. Owner will pay, at the established rates of PPP, all costs and charges for all boarding, daycare, salon, and other services and goods provided for the pet by PPP. All costs and charges due from Owner to PPP will be paid in full at the end of each visit. PPP will have the right to refuse the release of the pet to Owner until all outstanding costs and charges have been paid in full.
2. If Owner fails to pick up the pet on its scheduled checkout date, or the pet is not released to Owner because of Owner's failure to pay all costs and charges owed to PPP, PPP may, at its discretion, continue to provide the pet any or all of the services contemplated by this agreement, and Owner will be obligated for the payment of those costs and charges at the then-current rates of PPP.
3. Cash and credit card are accepted. We do not accept checks at this time. No refunds are given for any of PPP's services.

**Rates may increase (\$5-10) over holidays as denoted by Paw Paw's Pets.**

**Pet Health Services**

1. If at any time PPP determines that it is necessary to engage the services of a veterinarian, administer medication, or give other treatment or necessary attention to the pet, PPP may do so and Owner will pay all costs and expenses incurred for such veterinarian services, medication, or other necessary attention provided to the pet. Such payment will be made immediately upon request of PPP, but in any event not later than the end of the pet’s visit. Owners also authorize PPP to immediately charge any credit card belonging to the Owner on file with PPP for any charges for veterinarian services, medicine, treatment, or other necessary attention provided to the pet during its visit.
  
1. If PPP determines that the pet was brought to the facility infested with fleas or ticks, PPP may provide to the pet any medication, bath or other necessary treatment and Owner will pay all cost and expenses for such medication, bath or treatment.

**Abandoned Pets**

If the Owner fails to pick up the pet within five (5) days of its scheduled checkout date, or PPP has not released the pet to the Owner within five (5) days of its scheduled check out date due to non-payment, PPP may, at its discretion, send Owner a written notice stating that if Owner fails to pay all outstanding costs and charges owed to PPP and pick up the pet from PPP within ten (10) days of the date of such notice, the pet will be deemed to be an “Abandoned Pet”. The notice to Owner will be sent by regular United States Mail to the most current address of Owner on file with PPP. PPP may, at its discretion, place any Abandoned Pet with any humane society, animal shelter, or animal rescue group, or permit any person selected by PPP, in its sole discretion, to adopt the Abandoned Pet. Owner will have no further ownership right or other claim with the respect to any Abandoned Pet and hereby releases PPP, its members, managers, shareholders, directors, officers, employees, customers, guests, invitees, agents, contractors, and all other persons or entities (including any agency, shelter or person receiving ownership or possession of the Abandoned Pet) from any claims, loss or liability regarding the Abandoned Pet or PPP’s care, treatment or disposition of the Abandoned Pet.

**Owner Signature** \_\_\_\_\_

4. Owner hereby waives any statutory right to notice other rights of Owner regarding any Abandoned Pet provided under applicable law. Notwithstanding the foregoing, PPP may, at its discretion, exercise any rights and remedies regarding any Abandoned Pet provided under applicable law in addition to or in lieu of its rights and remedies under this Agreement.

5. No actions of PPP regarding any Abandoned Pet will relieve Owner of any liability for any outstanding cost or charges owed to PPP regarding the Abandoned Pet.

**Owner's Warranties and Representations.** Owner warrants and represents to PPP that:

1. Owner is the sole owner of the pet, free and clear of any claim, lien or encumbrance, and has full power and authority to enter into this Agreement.
2. All information provided by Owner regarding the pet is accurate and complete and Owner has fully disclosed to PPP any pre-existing illness, injuries, or behavioral problems or conditions regarding the pet.
3. The pet has not been exposed to rabies, distemper, or any other contagious disease within the sixty (60) days prior to any stay at PPP.
4. Each of Owner's warranties and representations will be true and correct during all present and future visits by the pet.

**Liability of PPP**

1. Owner will be solely responsible for the behavior and actions of the pet at PPP.
2. Owner will indemnify, hold harmless, and if requested by PPP, defend PPP and its members, managers, shareholders, directors, employees, customers, guests, invitees, landlords, and tenants from and against all claims, cost, expenses, suits and causes of action, including attorney's fees and court cost arising from or related to: (i.) the behavior and actions of the pet while at PPP; (ii.) any injuries to the pet, any other pets, or any person, or damage to PPP or other property, caused in whole or in part by the pet; (iii.) any breach of Owner of any term of condition of this agreement; and (iv.) the falsity of any warranty or representation made by the Owner of PPP.
3. Owner's obligations hereunder to indemnify, hold harmless and defend will survive any termination or expiration of this Agreement.

## **Photographic and Video Release**

1. PPP, its agents, licensees and news agencies may from time to time photograph, videotape, or record images of the pet in connection with the business of PPP and all such images will be sole and exclusive property of PPP or such other parties.
2. PPP, its agents, licensees and news agencies may publish, copyright or use any images or recording of the pet (including, without limitation, publishing the images or recording on any website), identify or use the name of the pet and alter any image or recording of the pet including, without limitation, for commercial purpose, without consent or approval of, or compensation to, Owner.
3. Owner releases and discharges PPP and its members, managers, shareholders, directors, officers, employees, customers, guests, invitees, agents, contractors, licensees and news agencies from all claims, suits, and liabilities related to the creation, publication and use of any image or recordings of the pet, including, without limitation, any claims, suits and liabilities for libel or invasion of privacy.

**Owner Signature**\_\_\_\_\_



## Rules and Information

Monday – Friday: 6:00 A.M.-7:00 P.M.

Saturday: 9:00 A.M.-12:00 P.M.

Sunday: 9:00 A.M. – 5:00 P.M. (By Appointment Only)  
9:00 A.M. -10:00 A.M. and 4:00 P.M.-5:00 P.M. Pick Up Times

Dogs picked up after 12:00PM, Monday through Saturday, from boarding will be charged for daycare.

**We lock the doors at the above “close” times. Owners who are running late will be charged a \$25 late pick-up fee. Calling doesn’t prevent the charge. Please be on time to avoid any additional incurred fees.**

Daycare pets that are not spayed/neutered are an additional \$10 fee for single daycare or an additional \$20 fee for one of the daycare passes/packages due to special accommodations that must be made for your pet. Owner assumes risk of having their dog NOT spayed or neutered.

Pets may be placed in isolation or “time out” at PPP’s discretion to ensure safety of your pet and other pets upon observing risky behaviors.

### Boarding

Boarding check out is at 12:00 P.M. Boarding dogs picked up after 12:00 P.M. on departure day will be charged a Daycare fee.

Holiday rates vary for boarding. (Please see “Rules” section)

Exit Bath after Daycare or Boarding- \$20/\$15 per dog for more than 1 dog

PPP reserves the right to remove any pets from the daycare areas that are not exhibiting behaviors conducive to a safe daycare environment.

### Vaccines

If you drop your dog off and he/she is not current on vaccines, we will take him/her to the vet for you and you will be charged the cost of the vaccination plus and additional \$50 transportation fee.

## **Food & Water**

If you don't provide food for your dog while boarding, he/she will be fed "house" food at a cost of \$2.50 per meal. We use Victor Super Premium Pet Food. If your pet has an allergy, please let us know so we can feed him accordingly.

Water is available in the play yards at all times, thus dogs may be wet at the end of the day.

## **Miscellaneous**

Daycare often includes rough play. The dogs are monitored at all times, but scratches and cuts do occur.

No refunds, or credits are given regarding any of Paw Paw's services. It is the discretion of the owner and/or general manager to offer an additional service if client believes he/she should be refunded.

Payment is due at the time of Boarding Check-In and/or at the time Daycare is requested.

No staff members are onsite overnight.

## **Miscellaneous**

1. This agreement contains the entire agreement between both parties.
2. All terms and conditions of this agreement will bind and benefit PPP, Owner, and any other owner of the pet, and the heirs, administrators, personal representatives, successors and assigns of each of them.
3. This agreement supersedes any prior agreements between the parties regarding the subject matter of this agreement.
4. If any provision of this agreement is held to be invalid, or unenforceable, the balance of this agreement will continue in full force and effect to the fullest extent permitted by law or equity.
5. This agreement will be governed by the laws of the State of Tennessee without any reference to principles of conflicts of laws.

**Arbitration**

1. Any claim or dispute between Owner and PPP regarding this agreement or its subject matter, which has not been resolved through negotiation between the parties, will be settled and determined through arbitration in accordance with the Rules of Commercial Arbitration of the American Arbitration Association.
2. Any arbitration conducted pursuant to the agreement will be conducted by a single arbitrator to be agreed upon by the parties, or if the parties cannot agree upon a single arbitrator, each party will select an arbitrator who will then select a single arbitrator who will conduct the arbitration.
3. Any arbitration conducted pursuant to this agreement shall be conducted in Memphis, Tennessee unless prohibited by applicable law.
4. The written decision of the arbitrator will be binding, final, and conclusive on the parties and will be the exclusive final remedy of the parties under the agreement. The arbitrator will determine the cost and fees of the prevailing party, including reasonable attorney's fees, and such cost and fees will be included in the arbitration award. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof.

Dated: \_\_\_\_\_, 2018

Owner Signature

\_\_\_\_\_

Owner Name

\_\_\_\_\_

(Please Print)

PPP Representative

\_\_\_\_\_

Name of Pet(s): \_\_\_\_\_